Michael S. Morrison, State Bar No. 205320 Erin Lim, State Bar No. 323930 **ALEXANDER MORRISON + FEHR LLP** 1900 Avenue of the Stars, Suite 900 Los Angeles, California 90067 T: 310.394.0888 | F: 310.394.0811 Email: mmorrison@amfllp.com 5 Class Counsel 6 UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA 7 8 IN RE UKG INC CYBERSECURITY Case No.: 3:22-cv-00346-SI LITIGATION **DECLARATION OF MICHAEL** 10 MORRISON IN SUPPORT OF 11 | THIS DOCUMENT RELATES TO: PLAINTIFFS' MOTION FOR AWARD OF ATTORNEYS' FEES, COSTS, 12 All Actions. SETTLEMENT ADMINISTRATION **EXPENSES, AND CLASS** 13 REPRESENTATIVE SERVICE AWARDS 14 15 **Date: November 17, 2023** Time: 10:00 a.m. 16 **Dept.: Courtroom 1, 17th Floor** 17 **Judge: Honorable Susan Illston** 18 19 20 21 22 23 24 25 26 27 28 -1-

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DECLARATION OF MICHAEL MORRISON

- I, Michael Morrison, declare as follows:
- 1. I am an attorney-at-law and named partner at the law firm of Alexander Morrison + Fehr LLP. I am duly admitted to practice before this Honorable Court and am one of the attorneys of record for Plaintiffs in this action. I have personal knowledge of the facts set forth herein, (except where indicated upon information and belief) and if called as a witness, could and would testify competently thereto. I am making this declaration in support of Plaintiffs' Motion for Award of Attorneys' Fees, Costs, Settlement Administration Expenses, and Class Representative Service Awards.

LEGAL EXPERIENCE AND EXPERIENCE WITH COMPLEX LITIGATION

- 2. I am a 1999 graduate of the University of California at Los Angeles School of Law and was admitted to the California State Bar in 1999.
- 3. Since admission to the California State Bar, I have been in continuous practice, which now spans over 23 years. My main areas of practice since becoming an attorney are: (1) class action litigation, including wage and hour class actions, equal pay act class actions, constitutional class actions, employment class actions and civil torts class actions; (2) employment and labor law; (3) constitutional/civil rights law, including police misconduct cases; (4) appellate law; and (5) civil tort litigation.
- 4. I have been a member of the United States Supreme Court Bar since 2004. I co-authored a merits brief to the United States Supreme Court in the case *Muehler*, *et al. v. Mena* (2004) 544 U.S. 93. In addition, three cases that I personally briefed and argued at the appellate level have been published. These cases are *Blankenhorn v. City of Orange*, *et al.* (9th Cir. 2007) 485 F.3d 463; *Macias v. County of Los Angeles*, *et al.* (2006) 144 Cal.App.4th 313; and *Cinquegrani*, *Royea v. Department of Motor Vehicles for the State of California*, *et al.* (2008) 163 Cal.App.4th 741. I also briefed and argued a published decision at the district court level *Dalkilic v. Titan Corp.* (S.D. Cal. 2007) 516 F. Supp. 2d 1177.
- 5. I've been class counsel on a number of class action cases where substantial settlements were achieved. These include, but are not limited to, the following:

1	a. Shoff v. AT&T Services, Inc., et al. [United States District Court, Central								
2	District of California, Case No. CV 07-3289 DSF (AGRx)] (mis-classification wage and hour case								
3	resulting in \$16 million settlement);								
4	b. Doyle v. AT&T Services, Inc. [United States District Court, Southern								
5	District of California, Case No. 08-1275 JAH Wmc] (mis-classification wage and hour case								
6	resulting in \$10.5 million settlement);								
7	c. Waters v. AT&T Services, Inc. [United States District Court, Northern								
8	District of California, Case No. CV 09-3983 BZ] (mis-classification wage and hour case								
9	resulting in \$17 million settlement);								
10	d. Lita v. Bunim-Murray [Los Angeles County Superior Court, Case No. BC								
11	350590] (overtime case against reality television company resulting in \$5 million settlement);								
12	e. Avery v. OCTA, TCA [Orange County Superior Court, Case No.:								
13	07CC00004] (constitutional class action against toll road agencies resulting in over \$40 million in								
14	economic benefits to class members and sweeping injunctive relief);								
15	f. Morrison, et al. v. Six Flags Theme Park, Inc. [Los Angeles County								
16	Superior Court, Case No. BC 253314] (race and ethnic discrimination case resulting in settlement								
17	over \$5 million);								
18	g. Cinquegrani v. Department of Motor Vehicles [Los Angeles County								
19	Superior Court, Case No. BC 355720] (due process class action against the DMV resulting in								
20	\$5,600,000 settlement);								
21	h. Odrick v. UnionBancal Corporation [United States District Court, Northern								
22	District of California, Case No. CV 10 5565 SBA] (misclassification class action on behalf of 132								
23	class members; \$3,500,000 settlement); and								
24	i. Mendez, et al. v. R+L Carriers, Inc., et al. [Northern District of California,								
25	Case No. CV 11-02478 CW] (meal and rest break, minimum wage claim resulting in \$9,500,000								
26	settlement);								
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agreement at the outset of litigation amongst Class Counsel and the filing of a consolidated

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complaint. By working cooperatively early on and avoiding in-fighting, Plaintiffs were able to 1 2 present the image of a united front that Defendant could not exploit through reverse auction tactics. 3 Class Counsel also successfully kept this case out of Multi-District Litigation ("MDL"). This result avoided needless delays and allowed Counsel to focus its efforts on obtaining the documents and 4 information they needed, which culminated with an early resolution of the case. Further, the 5 cooperation allowed counsel to serve formal discovery early in the litigation and engage Defense counsel is substantive discussions which ultimately resulted in an agreement to mediate the case 7 8 following an exchange of information and data relevant to issues in the case. Class Counsel then 9 reached out to counsel with overlapping claims in other parts of the country to try to work out 10 agreements. The result of these efforts was an agreement to carve out wage claims from the scope of the Settlement so the other Plaintiffs' counsel could pursue these claims in their cases. This avoided unnecessary adversarial proceedings amongst plaintiffs and a possible objection to the 12 Settlement which could have delayed payment by years. 13

8. Class Counsel did extensive work to secure this Settlement, which included: (1) serving formal and informal discovery prior to mediation; (2) interviews with scores of affected Class Members concerning the impact of the data breach; (3) coordinating this matter with other cases across California and the country; (4) conducting extensive research into the relevant legal issues in the case, including issues raised in the motion to dismiss such as Article III standing; (5) conducting extensive research on other data breach settlements in order to help determine appropriate settlement values; (6) reviewing Defendant's documents and data, including its communications regarding the breach and the internal investigation into the breach; (7) preparing a through and detailed mediation brief; (8) participating in a mediation where the relevant legal and factual issues were thoroughly discussed; (9) engaging in hours of post-mediation negotiations; (10) working with the Settlement Administrator to develop an appropriate notice plan; (11) serving formal, confirmatory discovery requests and reviewing those responses prior to executing the Settlement; and (12) motion practice before the Judicial Panel on Multidistrict Litigation.

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HOURLY RATE AND LODESTAR

- 9. My hourly rate is \$850.00. I believe this hourly rate to be justified in light of my experience and the excellent results I have achieved in the past, as detailed above, as well the rates I have been awarded in the past.
- 10. For example, in March, 2014, Plaintiffs' motion for attorneys' fees was granted in a wage and hour class action (Mendez, et al. v. R+L Carriers, Inc., et al. [Northern District of California, Case No. CV 11-02478 CW]) where I requested \$665/hr in attorneys' fees. In 2015, other courts approved Plaintiffs' motion for attorneys' fees where I requested \$665/hr as my attorney fee rate in the following cases, amongst others: (1) Ruiz v. Advertising Consultants Inc., Case No. BC 544842, Los Angeles County Superior Court; and (2) Perez v. Danerica Enterprises, Inc., Case No. BC483161, Los Angeles County Superior Court. In 2016, by way of example, the Court approved Plaintiffs' motion for attorneys' fees where I requested \$700/hr as my attorney fee rate in the case Berry, et al. v. NCS Pearson, Inc. [Superior Court for the State of California, County of San Bernardino, Case No. CIVDS1511972]. In Contreras v. Performance Food Group, Inc. [Northern District of California, Case No.: 4:14-CV-03380 PHJ], Plaintiffs' attorney fee motion was also approved where I requested \$700/hr as my hourly rate. In 2017, the Court approved Plaintiffs' motion for attorneys' fees where I requested \$700/hr as my attorney fee rate in the cases Pucci, et al. v. 495 Productions, Inc., [Superior Court for the State of California, County of Los Angeles, Case No. BC541595] and *Phillips v. Accentcare, Inc.* [Superior Court for the State of California, County of San Bernardino, Case No. CIVDS1620673], among others. In 2018-2019, I have had at least five motions for final approval granted where I requested \$710 per hr. In the Directv Wage and Hour Cases, I was granted the full attorneys' fees I sought based on a \$725 hourly fee.
- 11. To show what my rates have been over time, in January, 2012, I was awarded an hourly rate of \$525 based on work performed between 2006 and 2011 on the class action case *Cinquegrani v. Department of Motor Vehicles*, Los Angeles County Superior Court, Case No. BC 355720. In 2008, in the case *Fontana v. St. Joseph Hospital of Orange* (Case No. 03CC02559)

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- [Orange County Superior Court, Civil Complex Center]), the Court approved my hourly rate of \$425.00.
- 12. After not raising my attorneys' fees for over two years, I raised my attorney fee rate per hour by \$35 for 2016 to \$700. I raised my rates in 2017-2018 to \$710. In 2019, I raised my rates to \$750. In 2020, I raised my rates to \$800 and to \$810 in 2021. In 2022, I raised my rates to \$825. I have since raised my rate to \$850. Since 2008, I have only raised my attorney fee rates approximately \$28.33 per year on average. I would note that my rates are consistent with attorney fee rates in the San Francisco and Los Angeles markets. I have attached as Exhibit "1" a true and correct copy of a San Francisco Daily Journal article which lists fee rates for attorneys in the Los Angeles and San Francisco markets for the years 2011 and 2012. Extrapolated to present time, these rates more than demonstrate that my hourly rate is reasonable and consistent with attorneys with commensurate experience and success.
- 13. My total lodestar to date is \$192,270 (226.2 hrs. * \$850 per hour). I currently use the billing software "Bill4Time" to record my time. I have not included the time spent by law clerks and paralegals on this case.
- 14. I served as co-lead counsel on this case. I have performed the following types of work: (1) interviewed and reviewed interviews of numerous potential class members about their experiences with the data breach prior to filing a complaint; (2) reviewed and edited the complaint and notice of cure correspondence; (3) reviewed and analyzed the discovery provided by Defendant regarding the scope of the data breach and response; (4) coordinated with other counsel who filed similar, overlapping actions; (5) participated in strategy meetings to prepare for mediation; (6) reviewed numerous data breach settlements and prepared memo in anticipation of mediation; (7) served as lead negotiator for Plaintiffs during lengthy settlement negotiations; (8) helped draft the settlement papers and participated in numerous conferences with co-counsel and Defense counsel to finalize settlement docs; (9) served as primary negotiator with counsel for Plaintiffs in overlapping actions to reach agreements; and (10) assisted in drafting the MPA papers.

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CONTINGENT NATURE OF RECOVERY

19. I have not been paid any money for my work on this case and my attorney's fees are wholly contingent upon a successful outcome.

Prior to joining Alexander Morrison + Fehr LLP, Erin Lim worked at the Los

16. Ms. Lim's lodestar on this matter is \$9,810 (21.80 hrs. x \$450 per hour). These hours were determined from the computer time keeping program Bill4time. Ms. Lim performed the following activities on this case, among other things: (1) reviewed and edited the complaint and cure letter; (2) drafted the Rule26(f) report; and (3) participated in strategy meetings with Plaintiffs' counsel.

Fee Split

17. The attorneys' fee split amongst Class Counsel is as follows: Alexander Morrison + Fehr and Wucetich & Korovilas LLP – 40% (with the 40% being evenly divided between the firms, e.g., 20% each); Law Offices of Ronald A Marron – 30%; and Lebe Law (30%).

LITIGATION COSTS

18. I have reviewed the costs incurred in this case. All of these costs and expenses were reasonable and necessary to bring this case to closure and are typically billed to a client. The amount of outstanding costs for my firm are \$7,095.98. Attached as Exhibit "2" is a true and correct copy of my firm's invoice of costs expended in this matter.

20. Being a partner at a small law firm, I must be careful when it comes to the cases I take on, especially given the fact that almost all of my office's cases are contingent in nature. I simply cannot take on every meritorious action that comes through our door and the commitment to take on one class action case such as this means passing on another case. I can say that there have been several cases that I have not agreed to take on due to my case load.

SETTLEMENT ADMINSITRATION EXPENSES

21. The Settlement Administration expenses from Kroll Settlement Administration, LLC are not to exceed \$1,200,000. Based on my experience as well as my review of other data breach settlements, this amount is fair and reasonable given the size of the class, the scope of the notice program, and the need to review and verify the claims submitted by Class Members.

SECURITY HARDENING MEASURES

- 22. One of the benefits from the filing of this lawsuit has been UKG's commitment to improve its security measures for the KPC cloud which was compromised. In particular, UKG committed to: expanding the scanning and monitoring program using insight from its investigation; supplementing UKG's Security Operations Center monitoring with additional third-party managed service monitoring; deploying additional malware scanning tools across all products and UKG's corporate IT environment; and expanding storage backups. The security hardening measures help ensure similar breaches and disruption of UKG's cloud-based services (which includes payroll and time keeping applications) do not occur in the future. The cost of these measures is approximately \$1,500,000.
- 23. I have personally reviewed verified interrogatory responses and documents produced by UKG in response to a formal document demand which confirms the above security hardening measures. These interrogatory responses and documents are subject to a protective order. It is my belief that the security hardening measures are appropriate and were targeted to address issues which led to the initial breach. I base this conclusion on the fact that the security hardening measures directly address deficiencies which were uncovered during the investigation into the causes of the data breach. Documents detailing the investigation into the causes of the data breach were part of the discovery reviewed by Class Counsel, including myself.

EXHIBIT 1

Associate billing rates start climbing again

Average rates going back up after stagnation brought on by recession

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Average Law Firm Billing Rates

Location	Position	2012	2011.	Percent Increase	
San Diego	Partner	\$568	\$568	0%	
January to marked by the second secon	Associate	\$394	\$378	4.2%	
National -	Partner	\$750	\$725	3.4%	
	Aesociato	\$495	\$460	7.5%	

Source: Voteo 2012 Halitime Report

Associate billing rates going up

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EXHIBIT 2

View Case: Muller v. UKG, Inc.

Case 3:22-cv-00346-SI Document 76-1 Filed 08/14/23 Page 15 of 15

Case: Muller v. UKG, Inc. (10767)

Id: 10767 Case Status:

Name: Muller v. UKG, Inc. Case Assigned To: Michael S Morrison

Client: Muller, William Type: Litigation
Client Contact: Billing Method: Hourly

Hourly Rate: Default Rates Apply
Overtime: Default Rates Apply
Payment Due Upon: Bill regularly

Payment Due Upon: Bill regularly

Created By: Gustin Y Ham

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Description: MSM & EL

Expenses

Total Expenses: \$7,095.98											
Туре	Desc	Reimburse	Receipt File	User	Date	Cost	Sell Price				
Filing Fee	First Legal Network: Inv. 5330093- Subpoena to Produce Documents	Yes	First Legal Inv. #5330093 SDT 5.26.23.pdf	Alicia Billalobos	05/26/2023	\$317.65	\$317.65				
Mediation	Stradley Ronon Mediation Invoice \$12,835 (1/3)	Yes		Gustin Ham	10/11/2022	\$4,278.33	\$4,278.33				
Mediation	Stradley Ronon Mediation Invoice 8.1.22- Advanced (1/3) 8.26.22	Yes	AMF LT Mediator Encl Check - 8.26.22.pdf	Gustin Ham	08/26/2022	\$2,500.00	\$2,500.00				

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